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From: Skahen, Mary (EHS) <mary.skahen@massmail.state.ma.us>
Sent: Wednesday, June 20, 2012 11:54 AM
To: Hanchett, James (DPH)
Subject: Online Mandated Reporter Training announcement from Secretary Bigby

Dear Colleagues:

I am pleased to announce the launch of a new online resource: **Online Mandated Reporter Training**. You can access this new addition to our eLearning menu by logging into PACE and selecting *Mandated Reporter Training* in the course catalog.

Mandated reporters, including EOHHS employees, are required by law to report suspected incidents of child abuse or neglect. They are also required to complete training on *suspected* child abuse and neglect. Mandated reporters and others will now have easy access to the latest information on who, what, where, when and how to report child and youth-related incidents of abuse and neglect.

If you are not certain whether or not you are a mandated reporter, the first chapter of the training clearly defines all professionals who are mandated by law to report suspected abuse and neglect. If you aren't clear how to report a suspected incident, the training offers this information. If you don't know where you can report suspected abuse and neglect incidents, the training provides this information as well.

We are piloting the *Mandated Reporter Training* with EOHHS employees for the next few months in advance of making the training available statewide to both state employees and the general public. As a pilot audience, we appreciate receiving your feedback on the training and your online experience.

We expect to make improvements over time, including changes to the look and feel of the current product, in order to make it more interactive and user friendly. We also expect that in the near future we'll be able to provide Continuing Education Units (CEUs) to individuals who successfully complete the training. Staff who do not have access to a computer can access a hard copy of the training by contacting Lisa Pace-Tucker at 617-348-5228.

I want to acknowledge the development team – Susan Spurlock at the Department of Children and Families and Bonnie Tavares at EOHHS Human Resources - for their leadership in bringing this product to fruition. A special thanks to Patrick Olsen in Human Resources for providing the technical expertise that made this eLearning possible I also want to thank Assistant Secretary Chase and Commissioner McClain for their sponsorship and leadership on this important initiative.

I hope you will find this tool a useful resource in your efforts to be as informed as possible and insure the safety of all young people in the Commonwealth.

Sincerely,

JudyAnn Bigby, M.D.

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